**Emergency Information**

**What is an emergency?**

* Any hospitalization – no matter how brief
* Rape, sexual assault
* Crime
* Severe psychological problems
* Natural disasters (hurricanes, earthquakes)
* Civil unrest / terrorist attacks / outbreak of war

**Responding to Emergencies:**

1. Seek appropriate medical care (medical emergency) or safe location.
2. Notify the UC Travel Assist Provider Chubb-AXA Global Travel Assistance and UC Merced Risk Services and your department of your location and status.
3. UC Travel Assist Provider Emergency contact numbers:
   * + 1-630-694-9804 (From outside U.S.)
     + 1-855-327-1420 (From U.S. and Canada)
4. Merced Risk Services Office:
   * + Telephone: 1-209-228-4763
     + Emergency Cell: 1-209-386-3079
     + Email: [riskservices@ucmerced.edu](mailto:riskservices@ucmerced.edu)
     + <http://risk.ucmerced.edu/travel>

**Resources**

[UC Employee Business Travel FAQs (pdf)](https://www.ucop.edu/risk-services-travel/_files/uc-travel-insurance/travel-faq.pdf)

[UC Student Off-Campus FAQs (pdf)](https://www.ucop.edu/risk-services-travel/_files/uc-travel-insurance/soc-benefits-faq.pdf)